

# WDTIP Bulletin

Date: June 30, 2000

# **WDTIP System Rollout**

On June 5, 2000, the Project's TRAC (Tracking Recipients Across California) system was made available to the 58 California counties through the MEDS Inquiry Request Menu. Both WDTIP system options ("Y=TRAC" for the production environment and "Z=TRAT" for the training environment) are available to individuals who currently have access to MEDS.

Just a reminder: Initially the WDTIP system is using MEDS data to calculate the TANF-60, CalWORKS-60 and Welfare to Work-18/24 month time clocks. Individual county and consortia system data will replace the MEDS data (entirely or partially depending on the amount of historical data residing in the county/consortia system) upon conversion.

#### WDTIP Data Conversion Schedule

The conversion of county/consortia time-on-aid time clock data to the WDTIP database is a major focus of the Project and there are several pre-conversion tasks underway. The Application Team is currently processing the test conversion extract files received from several of the counties/consortia, developing the exception files and assisting counties/consortia in scheduling their data conversion dates. In May 2000, counties/consortia were asked to provide their best estimate for completing their associated conversion tasks and establishing their conversion load date. All counties have been working closely with WDTIP to provide this information. To date, 11 counties have tentatively scheduled their conversion dates and are listed in the table below. If you have questions regarding the details of your county's conversion activities, please contact Anna Leano, the WDTIP Conversion Lead, at (916) 229-3374 or by e-mail at aleano@hwdcsaws.cahwnet.gov.

		Tentative Conversion Date
Merced	County system	July 2000
Yolo	WCDS	July 2000
Ventura	County system	September 2000
Riverside	County system	September 2000

		Tentative Conversion Date
San Bernardino	County system	October 2000
San Francisco	WCDS	November 2000
Placer	WCDS	November 2000
Santa Clara	WCDS	November 2000
Fresno	WCDS	December 2000
Santa Cruz	WCDS	December 2000
Stanislaus	County system	December 2000

# **WDTIP System Functionality**

# • Program Summary and Detail Screens

TRAC is currently displaying program involvement information for the three major benefit programs, CalWORKs, Medi-Cal and Food Stamps on the Program Summary (PSUM) and Program Detail (PDET) screens. When the client's program participation is Medi-Cal or Food Stamps, the system is also generating a time clock start month on the Time Clock Summary (TSUM) screen, the TANF 60-Month Calendar (TCAL) and CalWORKs 60-Month Calendar (KCAL) screens and displaying an "N" in the calendar portion of TCAL and KCAL to indicate these months do not count toward the calculation of the time clock.

These are known issues and the Project Team is working on a resolution. Please contact the WDTIP Help Desk at (877) 365-7378 if you have questions.

#### • Conversion Indicator

TRAC displays a "Conversion Y/N" indicator on the County Summary (KSUM) and PSUM screens adjacent to the county name to assist the user in determining if the program data displayed is coming directly from the county/consortia or is program information coming from MEDS. When the conversion indicator is "N" on the KSUM and PSUM screens, the information you are viewing is program information coming directly from the MEDS system and may not represent all of the available time clock history known for an individual. For example, MEDS does not contain the Welfare to Work (WTW) Plan sign or refusal to sign date, details regarding the receipt of Diversion assistance, Exception/Exemption, Non-California participation, Child Support Reimbursement or Supportive Services information that is necessary to accurately compute the TANF-60, CalWORKs-60 and WTW-18/24 time clocks.

A conversion indicator of "Y" on the KSUM and PSUM screens means the county's program information relevant to an individual's time clock history has been converted from the county/consortia system into the WDTIP system.

Once a county's/consortia's initial data conversion occurs, updates are sent daily to the WDTIP system directly from the county/consortia in a nightly batch via an electronic file. The data you are viewing is the best available when the conversion indicator is "Y" because if known to the county, it includes Exception/Exemption status, Non-California participation, Child Support Reimbursement, Diversion, Supportive Services and the WTW Plan sign or refusal to sign date.

### **WDTIP System Training**

TRAC train-the-trainer sessions have been completed. Two-hundred and thirty-five participants from 54 counties received the hands-on system training. The remaining four counties are developing their own individual training plan. All counties have the option of conducting their end-user training in the production region (TRAC) or the training region (TRAT) of the WDTIP system. The training region will be available to accommodate county end-user training through December 31, 2000. If you have questions about the training region, the training data or the region's availability, please contact the WDTIP Help Desk. The WDTIP System Training Curriculum is available for viewing or downloading at the Project's website, www.wdtip.cahwnet.gov.

## **Project and Personnel Updates**

The Application Team is focusing primarily on testing the conversion extraction files, processing the exception files and providing full-time system and conversion support. They have also begun the process of managing system design issues and enhancement requests. With the Implementation Phase of the Project ending July 31, 2000, the Implementation Team is completing the final details of implementation, staffing the TRAC Help Desk and preparing to transition the maintenance of the Project to our State colleagues. The Team is also preparing the final publication of the quarterly WDTIP information letter, the WDTIP Update, for distribution July 28, 2000.

We are pleased to announce the addition of Tom Trower to the Project's State Production Support Team. Tom has recently held technical and project management positions for the State's Y2K projects and Kaiser Permanente and also worked for several years as an application developer/technical consultant for a major Southern California newspaper. Tom can be reached at (916) 229-4485 or by e-mail at *Ttrower@hwdcsaws.cahwnet.gov.* Welcome aboard!

We would like to advise you of two other Project staff changes. With the implementation tasks of TRAC nearing completion, the Project's Implementation Team is trimming down. Sue Wolf has been with the Implementation Team since June 1999 and left June 9, 2000 to continue her consulting work. Matt Bunn will be leaving June 30, 2000. Matt has been with the Project's Implementation Team since January 2000 and will be leaving to pursue other training opportunities to increase his knowledge in electronic business.

#### Communications

The WDTIP website address is **www.wdtip.cahwnet.gov** and is updated monthly. If you prefer to contact our office by phone, we are available from 8:00 a.m. to 5:00 p.m., Monday through Friday. The WDTIP Help Desk toll-free number is **(877) 365-7378.** Our fax number is (916) 229-4487. WDTIP staff phone numbers and e-mail addresses are posted on the WDTIP website in the *Contact* section.

#### Other

If you have ideas for functional items you would like to see included in the monthly WDTIP Bulletin, please contact Lorrie Taylor at (916) 229-3380 or by e-mail at *Itaylor1* @hwdcsaws.cahwnet.gov.